

South Gloucestershire

The Big Picture

For **Health** and **Wellbeing**

JOINT STRATEGIC NEEDS ASSESSMENT




South Gloucestershire


LINK
South Gloucestershire
Local Involvement Network


South Gloucestershire
Council

PLANNING AND COPING WITH CHANGE

GETTING ADVICE, HELP AND SUPPORT

MAKING SURE THINGS ARE FAIR

Last year the Council and NHS South Gloucestershire asked health and social care services, for children and adults to work together and collect information about South Gloucestershire. There is a lot of information, but this work found that there were three big areas which are important to everyone, we think these make up what we have called, “the BIG picture.”

PLANNING AND COPING WITH CHANGE

- child to adult
- work to retirement
- new parenthood
- becoming a carer (looking after someone)
- bereavement
- getting or losing a job
- growing older

GETTING ADVICE, HELP AND SUPPORT

- sometimes things make it difficult for people to get advice, help and support with health and social care concerns

MAKING SURE THINGS ARE FAIR

- we want to make sure health and other services available in the community help everybody who needs them

We are arranging open meetings and public events during April – July 2009 to look at these areas and get your views. What you tell us now and what we have learnt from previous consultations will help us plan and improve services in South Gloucestershire.

Details of public events:

 www.southglos.gov.uk

 jsna@southglos.gov.uk

 Mary Bennett 01454 862356

 07950 080111 (160 characters)

If you need this information in another format:  01454 865769

YOUR VIEWS
Please tell us what you think

1) Have you or someone you know gone through a big change in your life recently?
YES / NO

If YES, please tell us if it is one listed below: (please tick any that apply)

- | | |
|---|---|
| <input type="checkbox"/> child to adult | <input type="checkbox"/> bereavement |
| <input type="checkbox"/> work to retirement | <input type="checkbox"/> new parenthood |
| <input type="checkbox"/> becoming a carer | <input type="checkbox"/> getting or losing a job |
| <input type="checkbox"/> growing older | <input type="checkbox"/> other, please give details |

Please write any comments here about your experience:

(you can continue on separate sheet)

2) Have you or someone you know needed help, advice and support about a health or social care matter recently? YES / NO

If YES, please write any comments you would like to make here about your experience: (you can continue on separate sheet)

3) Please tell us any suggestions that could improve access for everyone to health and community care support? (please tick any that apply)

- | | |
|--|---|
| <input type="checkbox"/> better access to transport | <input type="checkbox"/> getting information more quickly |
| <input type="checkbox"/> flexible opening hours of services | <input type="checkbox"/> better help for family/ friends |
| <input type="checkbox"/> shorter waiting times for appointments | <input type="checkbox"/> more friendly and approachable staff |
| <input type="checkbox"/> advocate / help to find out what is available | <input type="checkbox"/> other, please give details |

Please write any further comments here: (you can continue on separate sheet)

You do NOT have to complete this section, but it would be very helpful if you did as the information will help us make sure we reach as many people as possible.

Your gender: Male / Female

Your age: _____ **Your Postcode:** _____

Your Ethnic Origin: _____

Are you: (please tick)

- | | | |
|---|---|----------------------------------|
| <input type="checkbox"/> a service user | <input type="checkbox"/> a health professional | <input type="checkbox"/> a carer |
| <input type="checkbox"/> a social care professional | <input type="checkbox"/> a relative of a service user | <input type="checkbox"/> other |

You can complete this survey online:  www.southglos.gov.uk

Write to:

Planning and Partnerships - JSNA, South Gloucestershire Council,
FREEPOST SWB1485, Bristol, South Gloucestershire, BS16 7ZZ

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